

## **ABSTRAK**

**JELI ANRICO. 2022. Pengaruh Stres Kerja dan Konflik Kerja Terhadap Kepuasan Kerja Karyawan PT Kinandita Karya Gemilang. Skripsi dibimbing oleh Ali Akbar, S.E., M.Si. selaku pembimbing I dan RR. Dimas Veronica Priharti, S.E., M.M. selaku pembimbing II.**

Penelitian ini membahas tentang Pengaruh Stres Kerja dan Konflik Kerja terhadap Kepuasan Kerja Karyawan PT Kinandita Karya Gemilang. Teknik pengumpulan data yang digunakan dalam penelitian ini melalui penyebaran kuesioner. Jumlah populasi sebanyak 53 orang karyawan. Teknik analisis data yang digunakan adalah Regresi Linear Berganda. Berdasarkan hasil analisis secara parsial ada Pengaruh Stres Kerja terhadap Kepuasan Kerja Karyawan PT Kinandita Karya Gemilang diperoleh  $t_{hitung} = 8,864$  dengan  $t_{tabel} = 2,00856$  karena, nilai  $t_{hitung} > t_{tabel}$  atau  $8,864 > 2,00856$ , maka keputusannya Ho ditolak dan Ha diterima. Variabel Konflik Kerja ada Pengaruh terhadap Kepuasan Kerja Karyawan PT Kinandita Karya Gemilang diperoleh  $t_{hitung} = 10,159$  karena nilai  $t_{hitung} = 10,159 > t_{tabel} = 2,00856$  atau  $10,159 > 2,00856$ , maka keputusannya Ho ditolak dan Ha diterima. Secara simultan didapatkan ada Stres Kerja dan Konflik Kerja terhadap Kepuasan Kerja Karyawan PT Kinandita Karya Gemilang dengan nilai  $F_{hitung}$  sebesar 324,904. Hal ini dapat dilihat dari tabel ANOVA yang menunjukkan  $F_{hitung} > F_{tabel}$  ( $324,904 > 3,18$ ) maka Ho ditolak dan Ha diterima. Koefisien determinasi ( $R^2$ ) yang diperoleh sebesar 0,929. Hal ini menunjukkan berarti sumbangsih Pengaruh Stres Kerja dan Konflik Kerja terhadap Kepuasan Kerja Karyawan sebesar 92,9% sedangkan sisanya 7,1% dipengaruhi oleh variabel lain diluar penelitian ini yaitu upah yang cukup, penghargaan atas hasil kerja, dll.

**Kata Kunci : Kompetensi dan Pelatihan Kerja, Produktivitas Kerja**

## **ABSTRACT**

**JELI ANRICO. 2022. The Influence of Work Stress and Work Conflict on Job Satisfaction of Employees at PT Kinandita Karya Gmilang. The study was under the guidance of Ali Akbar, S.E., M.Si and RR. Dimas Veronica Priharti, S.E., M.M.**

This study discussed the influence of work stress and work conflict on job satisfaction of PT Kinandita Karya Gmilang employees. The data collection technique used in this study was through distributing questionnaires. Total population was 53 employees. The data analysis technique used was Multiple Linear Regression. Based on the results of the partial analysis, there was an influence of work stress on employees' satisfaction at PT Kinandita Karya Gmilang, t count 8.864 with t table 2.00856 because,  $t \text{ count} > t \text{ table}$  or  $8.864 > 2.00856$ , then the decision  $H_0$  was rejected and  $H_a$  was accepted. The Work Conflict Variable had an Influence on Employees' Job Satisfaction at PT Kinandita Karya Gmilang obtained tcount 10.159 because  $t\text{count} 10.159 > t\text{table} 2.00856$  or  $10.159 > 2.00856$ , then the decision  $H_0$  was rejected and  $H_a$  was accepted. Simultaneously, it was found that there was Job Stress and Work Conflict on Job Satisfaction of PT Kinandita Karya Gmilang Employees with a Fcount of 324.904. This could be seen from the ANOVA table which shows  $F\text{count} > F\text{table}$  ( $324.904 > 3.18$ ) then  $H_0$  was rejected and  $H_a$  was accepted. The coefficient of determination ( $R^2$ ) obtained was 0.929. This showed that the contribution of the influence of Job Stress and Work Conflict on Employees' Job Satisfaction was 92.9% while the remaining 7.1% was influenced by other variables outside of this study, namely adequate wages, appreciation for work results, etc.

**Keywords:** Competency and Job Training, Work Productivity