

## **ABSTRAK**

### **PERAN PETUGAS TINDAK INTERNAL DALAM PENEGAKAN KODE ETIK SATUAN POLISI PAMONG PRAJA KABUPATEN OGAN KOMERING ULU TAHUN 2023-2024**

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Penelitian ini berjudul *Peran Petugas Tindak Internal dalam Implementasi Penegakan Kode Etik Satuan Polisi Pamong Praja Kabupaten Ogan Komering Ulu Tahun 2023–2024*. Latar belakang penelitian ini didasarkan pada masih ditemukannya pelanggaran disiplin anggota Satpol PP yang berdampak pada kinerja dan citra organisasi, sehingga diperlukan peran optimal Petugas Tindak Internal (PTI) sebagai pengawas internal. Tujuan penelitian ini adalah untuk mengetahui dan menganalisis peran PTI dalam implementasi penegakan kode etik serta faktor pendukung dan penghambatnya. Metode penelitian yang digunakan adalah kualitatif deskriptif dengan teknik pengumpulan data melalui wawancara mendalam, observasi, dan dokumentasi, sedangkan analisis data dilakukan melalui tahap reduksi data, penyajian data, dan penarikan kesimpulan. Penelitian ini dilaksanakan di Satuan Polisi Pamong Praja Kabupaten Ogan Komering Ulu pada tahun 2023–2024. Hasil penelitian menunjukkan bahwa peran PTI dalam pengawasan, pembinaan, serta penegakan kode etik sudah berjalan cukup efektif melalui sosialisasi, pemeriksaan, serta pemberian sanksi secara berjenjang. Namun, masih terdapat kendala berupa keterbatasan sumber daya manusia dan pemanfaatan teknologi pengawasan. Kesimpulan penelitian ini menunjukkan bahwa peran PTI cukup efektif dalam meningkatkan disiplin dan profesionalitas anggota Satpol PP, namun perlu penguatan sistem pengawasan yang lebih modern dan berkelanjutan.

Kata Kunci: Petugas Tindak Internal, Penegakan Kode Etik, Disiplin Kerja, Pengawasan, Satpol PP.

## ABSTRACT

### *THE ROLE OF INTERNAL AFFAIRS OFFICERS OF THE CODE OF ETHICS ENFORCEMENT OF THE CIVIL SERVICE POLICE UNIT OF OGAN KOMERING ULU REGENCY 2023–2024*

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*This study is entitled The Role of Internal Affairs Officers in the Implementation of the Code of Ethics Enforcement of the Civil Service Police Unit of Ogan Komering Ulu Regency for the 2023–2024 Period. The background of this study is based on the fact that disciplinary violations among members of the Civil Service Police Unit (Satpol PP) are still found and have an impact on organizational performance and public image, thus requiring the optimal role of Internal Affairs Officers (IAO) as internal supervisors. The purpose of this study is to determine and analyze the role of IAO in the implementation of the code of ethics enforcement as well as its supporting and inhibiting factors. This research employs a qualitative descriptive method with data collection techniques through in-depth interviews, observation, and documentation, while data analysis is conducted through the stages of data reduction, data display, and conclusion drawing. This study was conducted at the Civil Service Police Unit of Ogan Komering Ulu Regency during the 2023–2024 period. The results indicate that the role of IAO in supervision, guidance, and enforcement of the code of ethics has been carried out quite effectively through socialization activities, examinations, and tiered sanctions. However, there are still some obstacles, such as limited human resources and the lack of optimization in the use of supervision technology. The conclusion of this study shows that the role of IAO is fairly effective in improving the discipline and professionalism of Satpol PP members, but it still requires strengthening of a more modern and sustainable supervision system.*

*Keywords: Internal Affairs Officers, Code of Ethics Enforcement, Work Discipline, Supervision, Civil Service Police Unit.*